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Needles, CA 92363
Telephone: (760) 326-7100
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DISCHARGE NOTICE TO PATIENTS

Fair Billing Policies

At Colorado River Medical Center, we believe that no one should delay seeking needed medical care because they lack insurance or have high out of pocket medical costs. If you need help paying your bill, we offer assistance with our Underinsured/Uninsured Patient discount and Charity Care Program. If you are concerned about your ability to pay your cost share or if you do not have insurance, CRMC may be able to assist to those who qualify.

Eligibility

If your household family income is less than or equal to 400% of the Federal Poverty Level (FPL), you may be eligible for financial support. To determine if you qualify for Charity care or discount payments, please contact a Billing representative at (760) 326-7100 or you can ask a front desk representative. Applications are available upon request.

Covered California

Covered California is a free service that connects Californians with brand-name health insurance under the Patient Protection and Affordable Care Act. It's the only place where you can get financial help when you buy health insurance from well-known companies. When you apply, you may qualify for a discount on a health plan through Covered California, or get health insurance through the state's Medi-Cal program and may also qualify for Medi-Cal Presumptive Eligibility.

Help Paying Bill

If you have additional questions regarding billing and payments, know there are organizations available to help you better understand. The *Health Consumer Alliance* website: <https://healthconsumer.org> provides you with resources that can help.

Hospital Bill Complaint Program

If you believe you were wrongly denied financial assistance, you may file a complaint with the State of California's Hospital Bill Complaint Program. Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.

Estimate of Charges

In accordance with Federal Law, CRMC provides a list of shoppable services and procedures located at www.crmccares.com

Policy

If you would like a copy of CRMC's financial policy, please ask a front desk representative. If you have a disability or speak another language please contact the business office to obtain this notice in another format.

ATTENTION: If you need help in your language, please call (760) 326-7100 or visit Colorado River Medical Center. Aids and services for people with disabilities, like documents in braille, large print, audio, and other accessible electronic formats are also available. These services are free.

In accordance with California law, we will provide, for your review, a list of your itemized charges upon request.